

Issues raised by Com. P. Abhimanyu, GS, in the meeting held with the CMD BSNL today.

Com. P. Abhimanyu, GS, in the meeting held with Shri Anupam Shrivastava, CMD BSNL today, discussed the following issues;-

Unsatisfactory quality of mobile service in many circles.

Of late, it is observed that there is a steady decline in the quality of BSNL's mobile voice calls. During his recent tour in Karnataka circle also, this complaint was brought to the notice of the GS by many comrades. In today's meeting with the CMD BSNL, the GS, insisted that this complaint should be looked into and immediate remedial measures should be taken up.

Shifting of CGM's office, J&K circle at Jammu, from the rented building to Company's own building.

The CGM office, J&K circle, is presently functioning in a rented building at Jammu. All the Unions and Associations of J&K circle are pressurising the circle administration to shift the CGM office to BSNL's own building. Even though suitable and sufficient space is available in BSNL's own building, the CGM, J&K circle is not accepting this shifting proposal, as a result of which, a huge amount of the Company is going into the drain. BSNLEU has already written to the CMD BSNL, on this issue. In today's meeting, the GS, insisted upon the CMD BSNL to intervene in this matter.

Allotment of sufficient number of mobile towers to Leh SSA, J&K circle.

During the recent visit of the GS to Leh, the employees brought to his notice about the acute shortage of mobile towers. There are 125 mobile towers in Leh SSA, out of which only 51 are 3G. Leh SSA is having 28,000 mobile customers and it has earned a net profit of Rs.17 crore in the last financial year. The GS has been told that at least 100 more mobile towers are required for Leh SSA. This issue is raised by the GS, with the CMD BSNL, in today's meeting.

Reliable optic fibre medium between Srinagar and Leh.

Srinagar and Leh are connected by optic fibre. The distance is 430 KMs. This optic fibre goes through a route on high mountains. It has been brought to the notice of the GS that, this optic fibre remains faulty at least for 120 days in a year, as a result of which the customers in Leh SSA suffer a lot. The maintenance of this route is still being done by the SSAs, and not by the NTR. A new optic fibre has already been laid between these two places, but it is yet to be commissioned. In today's meeting, the GS, requested the CMD BSNL to ensure the expeditious commissioning of the new optic fibre route, and also the taking over of its maintenance by the NTR.

Reengaging of the retrenched contract workers in marketing activities.

The AUAB has given the call for launching intensive marketing and sales of BSNL's products through the drive called "***BSNL at your door steps***". This call has been

given to improve BSNL's cash flow, which has badly gone down due to the predatory pricing of Reliance Jio. Recently, BSNL Management has retrenched 30% of the contract workers, as an economy measure. In today's meeting, the GS, suggested to the CMD BSNL that, these retrenched contract workers could be taken back, to be engaged in the marketing activities. This will help both the retrenched contract workers as well as the Company.

The CMD BSNL attentively listened to the views expressed by the GS and assured to take needful action on all the issues.
